



1611 S. Washington  
Kennewick, WA 99336

**1-877-466-4668** • M-F 7 a.m. – 5 p.m., Saturday 9 a.m. – 1 p.m.  
Información en español.

**Online:** [www.wmnorthwest.com/kennewick](http://www.wmnorthwest.com/kennewick)  
**Online Billing:** [www.wm.com/pay-my-bill](http://www.wm.com/pay-my-bill)



#300Kennewick2015

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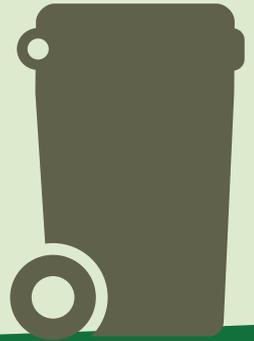


**THINK GREEN.™**



## It's Easy! to Make a Difference!

Kennewick has a simple  
two bin recycling system.



*Please read and save these guidelines  
for future reference.*

Visit our website for more tips  
on how to **Think Green.®**

[www.wmnorthwest.com/kennewick](http://www.wmnorthwest.com/kennewick)

# Service Information

Place garbage and recycling at the curb by 6 a.m. Place bins to the side of your trash cart so the bins are not blocking the cart.

## LEAF COLLECTION

Waste Management collects bagged leaves during the first full calendar week of November through the end of January. Put leaves in black garbage bags and place next to your cart on collection day. (No limit on bags; each bag must be less than 55 pounds.) **There is no extra charge for this leaf service.**

## HOLIDAY SCHEDULE

Waste Management provides collection service on all holidays except Christmas Day and New Year's Day. If either of these holidays fall on your regular collection day, your scheduled collection will be the next day. For example: if the holiday falls on Thursday, Thursday customers will be collected on Friday and Friday customers on Saturday.

## SERVICE DELAYS

Waste Management is able to provide service in most weather conditions. In an event of extreme inclement weather event, visit [wmnorthwest.com](http://wmnorthwest.com) to learn about any weather-related service delays.

If weather conditions prevent safe collection, up to twice as much garbage will be collected at no extra charge on your next regular collection day. No credits will be issued for collection delays due to weather.

## WASTE MANAGEMENT

- Customer service, billing and service changes: **1-877-466-4668**
- Website: [www.wmnorthwest.com/kennewick](http://www.wmnorthwest.com/kennewick)

## Q&A

**Q. My recycling bins are not blue. Does that matter?**

**A.** No. We understand there are many colors in use. If you would like new "Glass" and "Mixed Recycling" stickers call 1-877-466-4668, or pick up at the WM Kennewick office or at Kennewick City Hall, 210 W. 6th Ave. The "One Stop" counter is open from 8:30 to 4:30 M-F.

**Q. Why doesn't curbside recycling include plastic bags?**

**A.** Plastic bottles and containers represent 60-70% of the plastic in residential garbage and are easy to sort at the recycling center. Plastic bags are the #1 issue at recycling centers. Plastic bags get tangled in the equipment and can shut down an entire recycling center.

**Q. How can we keep our bins from blowing over in the wind?**

**A.** It is not necessary to stack your bins on top of each other. On windy days, set them side by side or wait until the next service day.

**Q. Sometimes my cardboard or motor oil gets left behind. What happened?**

**A.** The driver may not have seen your items. Place items next to the bins to ensure they are clearly visible to the driver.

**Q. What day and time does the recycle driver come?**

**A.** Your recyclables are collected the same day as your garbage. Due to fluctuating amounts of recyclables set at the curb, the time will vary when the recycle truck gets to your neighborhood. Place garbage and recycling at the curb by 6 a.m. on your collection day.

**Q. Do I need to remove labels from bottles, cans or jars?**

**A. NEW!** You no longer need to remove labels. It is okay to leave labels on bottles, cans and jars.

# Recycling

WEEKLY COLLECTION

## GLASS RECYCLING BIN

### Clean glass bottles and jars

Please do not break your glass. Empty and rinse containers and remove lids. No windows, ceramics, mirrors, plates, glasses or light bulbs.



## MIXED RECYCLING BIN

### Paper

Mail, envelopes, newspaper, magazines, catalogs, phone books, paper boxes (cereal boxes, etc.), gift wrap



### Paper Food Containers

Empty and clean paper cups, cartons, frozen food boxes



### Plastic Bottles and Containers

Plastic cups, bottles, jugs and dairy tubs (clean, empty, no caps or lids)



### Metal Cans and Containers

Empty and clean aluminum, steel and tin cans and containers (no lids, aerosol cans okay if empty)



## PLACE NEXT TO BIN

### Cardboard

Flatten all cardboard. Bundle and place next to recycling bins. No larger than 3 x 3 feet.



### Motor Oil

Place used motor oil in plastic one-gallon containers that have screw on caps.



## DO NOT PLACE THESE ITEMS IN RECYCLING

- Scrap metal or propane tanks of any size
- Foam cups, foam containers or packing material
- Plastic trays, plates, utensils
- Food or food-covered recyclables
- Toxic containers (auto products, pesticides, etc.)
- Window glass, ceramics, mirrors, fluorescent bulbs or tubes
- Liquids



**THERE IS NO CHARGE FOR EXTRA RECYCLING**



If you typically have extra recyclables, you may order a free additional bin at 1-877-466-4668.